

## QUALITY POLICY

In Autoglas OPCO BM S.L. we understand, as part of our culture, that continuous improvement is the essential tool to exceed our objectives and we are committed to focus our Quality Policy on the following 3 pillars:

- ✓ To be a **center of excellence** that provides **solutions in automotive glass business**, meeting the needs and requirements of our customers in this way:
  - cooperatively and with an open communication
  - answering to any need expressed by them and,
  - ensuring product quality in front of the customer.
  
- ✓ **To transform** our processes and methods by looking for **continuous improvement** as well as **operational excellence** by applying tools based on resource management efficiency.
  
- ✓ **To train and to develop the main asset** of Autoglas OPCO, **people**. Giving the necessary means, tools and resources to understand, meet and improve the objectives desired by the organization.

All employees, without exception, are responsible for their own quality performance. Each employee should be familiar with this policy, being a key factor in the performance of each one of them and in our company's results.



Oscar Tejedor  
Director General  
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